



New look NCDs care during COVID-19: clinic recommendations*

- Ensure 3 months' supply of medicines
- Rearrange routine visits
- Use phone calls / WhatsApp to keep in touch
- Enable patient self-monitoring at home
- Minimise face-to-face contact:
 - offer telephone, virtual, SMS or email consultations
 - encourage patients to avoid health facilities where possible
 - advise patient on symptoms requiring urgent care



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* Report 2020 <https://bit.ly/32ntRbZ>



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- During clinic visits, minimise time in waiting area:
 - cut non-essential face-to-face appointments
 - careful scheduling, staff to SMS patients when ready to see them
 - outpatient waiting areas: physical distancing from other patients & clinic admin staff
 - do routine bloods only if results are likely to change management
 - phone with results, avoid return visit
- Ensure measures are in place for staff health and safety

**SUPPORT
HEALTH
WORKERS**



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ACT **on NCDs**

GLOBAL WEEK FOR
ACTION ON NCDs

Proposed indicators to assess national performance in response to COVID-19

Maintenance of food and medicine supply chains

- Noticeable actions in place

Protection & support for vulnerable and neglected people

- Recent clusters in vulnerable groups
- Noticeable actions in place

Maintenance of usual health services

- Essential services are never reduced
- Non-essential services are restored promptly



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Ref: Lancet 2020
[https://doi.org/10.1016/S0140-6736\(20\)31601-9](https://doi.org/10.1016/S0140-6736(20)31601-9)